

## Gary Watson

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**From:** Seratonin Duffy <seratoninduffy@icloud.com> on behalf of Seratonin Duffy  
**Sent:** Thursday, May 13, 2021 3:32 PM  
**To:** Gary Watson  
**Subject:** Breast feeding accommodation  
**Attachments:** image0.jpeg; image1.jpeg; image2.jpeg; image3.jpeg; image4.jpeg; image5.jpeg; image6.jpeg; image7.jpeg; image8.jpeg; image9.jpeg; Untitled attachment 00149.txt

Good afternoon Gary ,

I am writing this email to you to give you a little insight on what has been going on the last few days here at work on may 11th about 12:00 or so I was asked to speak with Taquan Jackson our operations manager he asked if there was anyway to get my situation (breastfeeding sessions) on a timely schedule I replied with no I pump at different times thru out the day as well as at home his reason for asking was he said because he has been getting a lot of complaints about the busses not being on time and I said well I give dispatch three hours every day you guys only asked that I give one hour and I give two to three hours he than said ok I was not aware of that never mind and that was the end of the conversation. Now on may 12 at 12:06 I called dispatch from 4th street bus station to do my usual check in and I said I'm also calling in my 10-7 which is code for my breastfeeding breaks and I was told to call back later there are other things that need to be taken care of call back when it's closer to the time you need to pump I said ok I then called at about 2:00 or so to let dispatch know hey when I get down to the station I'm going to need to pump and I was told there is no body to cover my route and if it was possible to pump in the bath room . I wasn't pulling into fourth street station I was at centennial plaza in sparks there is no where to pump in that facility I then went to RTC costumer service window and asked if I could use the spare conference room to pump and I was told no maintenance uses that room now and was told can't you just pump in the ladies room or the shower room I said no . Eventually I ended up having to pump in the shower room I had to find a cleaning lady to help me clean it out and sanitize it for me it was very stressful having to do all this extra stuff but it got done .below is attached pictures of the shower room . On may 13 I came to fourth street station to do my normal break and pump I found security to let me into the locked room that holds another locked room in which I was given the key to come to find out the locks were changed I was not notified nor was our supervisors and RTC customer service said that keolis is the one in charge of this building I tried to contact the operations manager and could not reach him I was running around trying to find a clean private place to pump and was unsuccessful I ended up having to clean up the one open place which is the supervisors room which does not lock and is not really private in my opinion and pumped there it's really frustrating that this company does not care where I am put to pump they constantly suggest I pump in a bath room or shower room or where ever and the stress they are causing for me is getting out of hand .





















